



ANJALII JAMBOTKAR

Assistant Outlet Manager

Mob No: +971561048159

Email : anjali.jambotkar@gmail.com

RELEVANT SKILLS

- Ability to work independently and within a team environment.
- Keen to progress and enhance my experience in business
- Confident to face challenges with responsibility and determination.
- Work accurately and efficiently under pressure. People- oriented team player.
- Understand the commitment of working to deadlines.
- Working in a Restaurant of 410 covers and daily doing breakfast with 600+ covers.
- Well-presented and very reliable.
- A passionate and customer oriented professional with excellent communication skills.
- Knowledge of Opera & Micros.
- Comprehensive problem-solving abilities, good verbal and written communication skills & Technical Skills, ability to deal with people diplomatically, willingness to learn, team facilitator & hard worker.

ABOUT ME

To be well equipped & empowered in the F & B Service Department, to deliver excellent services in the Establishments.

My experience is enriched, in all the functional areas of food and beverage and given the opportunity, I am confident that my experience would be an asset to your organization.

I would enjoy an opportunity to talk with you or concern person in your organization to see where my skill set would be of the greatest benefit to your organization.

PERSONAL DETAILS

- **Date of Birth:** 13th January 1985.
- **Address:** 18/4 Nishant Building Canara Bank Society Patel Estate Road Jogeshwari (West) Mumbai 400-102
- **Language Ability:** English, Marathi, Hindi.
- **Passport No:** V2033388
- **Nationality:** Indian
- **Marital status:** Married

EDUCATION

- Passed diploma with distinction in Aviation Hospitality & Travel Management from Frankfinn Institute of Air hostess training 2007.
- Passed first year in Bachelor of Arts from D.G. Ruparel College 2004
- Passed Higher Secondary School Certificate Examination in 2002
- Passed Secondary School Certificate

Certifications & Achievements

- Successfully opened the pre-opening property with ALL SAFE Standards.
- Managed to increase the KPI and GSS.
- Managed to take maximum comments on Social Network.
- Awarded by the General Manager for working with Accor property for 5 years.
- Awarded by the General Manager for getting employee of the month.
- Awarded by the general manger in ibis Mumbai airport for getting maximum good feedback from the guest.
- Awarded by the general manager in ibis Mumbai airport for employee of the month for consecutively 3 times.
- Internal transfer to Ibis Novotel World Trade Centre Dubai by showing good performance in Ibis Mumbai Airport.
- Certification for Keys to Professional service of Managers
- Certification for successfully completed the training program for getting FIT for Business
- Certification for successfully completed the training program for handling complaints for Managers
- Certification for successfully completed the training program Welcoming a guest – a state of mind
- Certification for successfully completed the training program upselling in Food and Beverage
- Certification for successfully completed the training program Emirates Civil Defense Academy- Fire and Safety Fundamentals and proper use of Fire Extinguishers
- Certification for successfully completed the training program for Sales Essentia

PROFESSIONAL WORK EXPERIENCE



- **Assistant Outlet Manager**
November 2021 – Present - Grand Mercure and Ibis styles Dubai Airport
- **Food & Beverage Supervisor (Internal Transfer)**
November 2018 – November 2020 Ibis One Central Dubai
- **Meetings & Events Coordinator (Internal Transfer)**
February 2016 – till November 2018 Ibis One Central Dubai
- **Food & Beverage Hostess- Ibis World Trade Centre Dubai.**
Cubo Italian Restaurant 2013 – January – February 2016
- **Food & Beverage Hostess - Ibis Mumbai Airport**
2010-February – January 2013
- **Food & Beverage Hostess - Tajsats Air Catering, Mumbai International Airport, India**
2007 – February - 2009 December

Reference

Mr. Lakmal Asanka

Cluster Food & Beverage Manager Grand Mercure & Ibis Style – Dubai Airport
Phone: +971551208371

Mr. Ali Khalil Outlet Manager

Grand Mercure & Ibis Style – Dubai Airport
Phone: +971551563285

Mr. Gourav Chopra

Cluster Food and Beverage Manager
Novotel, Ibis & Adagio – Fujairah
Phone: +971507586290