

## **AUBREY MAE LAXA CHUA**

9D Sampaloc Street Saint Anthony Subdivision Barangay San Juan Cainta, Rizal

Du (+971) 52337854 UAE Etisalat (+971) 501860744\_UAE Globe (+639) 568808821 Manila

## **PROFILE SUMMARY**

I am bright, energetic, positive, and dedicated to a career in hospitality and having chosen the hospitality industry as my professional discipline. I seek to excel at all levels. I am focused and do not compromise on standards and have a very good attention to details. My skills of interaction with guests have always helped me with challenging situations and I am not afraid to learn from anyone who can teach me something better

## **PERSONAL INFORMATION:**

Civil Status: Single Nationality: Filipino

Spoken Language: English,

Tagalog **Height:** 5'6 **Weight:** 62 kg

# **EDUCATIONAL ATTAINMENT:**

#### **FAR EASTERN UNIVERSITY**

Nicanor Reyes Sr. Street., Sampaloc, Manila **Bachelor of Science in Tourism Management** June 2012- May 2016

## **INTERNSHIP**

#### **RED PLANET HOTELS**

27/FLOOR BPI Buendia Centre 372 Sen. Gil Puyat Avenue Makati City 1226, Philippines

# **DUTIES&RESPONSIBILITIES:**

Reservation/Bookings/Concierge/Human Resources

## **BUREAU OF IMMIGRTION**

Magallanes Drive, Intramuros Manila 1002 COMMISSIONERS OFFICE **DUTIES&RESPONSIBILITIES:** Filing of Documents

## **SEMINARS & ACTIVITIES ATTENDED**

- F&B EMIRATES-013 VIP Service (February 15, 2022)
- SOP 011 COVID-19 Work Place Guidelines (February 17, 2022)
- Student Blu Immersion Program- Radisson Blue Hotel Cebu
- Bohol Tourism Recovery Program Bohol BEE Farm
- Green Practices (Tourism Sustainability) Bohol BEE Farm
- Tourism ON PORT- University Conference (FEU MANILA)
- Tourism Partnership-PISTA (GUEST SPEAKER)

# **WORK EXPERIENCES**

# EMIRATES FIRST CLASS LOUNGE- F&B AIRPORT SERVICE

P.O Box 22525 Dubai UAE (DECEMBER 2021-JANUARY 2023)

CUSTOMER SERVICE REPRSENTATIVE- (JUNE 2021-NOVEMBER 2021) ROCKWELL TELEPERFORMANCE Ortigas Pasig City I hereby certify that the above information given are truly and correct as to the best of my knowledge.

Aubrey Mae Laxa Chua APPLICANT **CONTACT CENTER ASSOCIATE** (DECEMBER 2020-APRIL 2021)

**GLOBAL INTEGRATED CONTACT FACILITIES INC.** 11<sup>TH</sup> Floor Robinsons Equitable Tower, ADB Ave. cor Poveda Road. Ortigas Center Pasig City

**HOST/HOSTESS/SERVER** (JUNE 2019- JANUARY 2020) **FLAT WHITE SPECIALTY COFFEE DOHA QATAR** Tawar Mall Gate 3. AL Markiya Street, DOHA QATAR

**HOST/HOSTESS** (OCTOBER 2017-JUNE 2019) **TGI FRIDAYS VILLAGIO DOHA QATAR** P.O BOX 4548: Old Salata DOHA QATAR

**UNIVERSITY PROFESSOR** (NOVEMBER 2016-OCTOBER 2017)

HOTEL MANAGEMENT & TOURISM Systems Technology Institute, STI COLLEGE TAFT MANILA

Manester Building 2008 EDSA Extension, Corner Taft Avenue, Pasay City, Philippines

**HOST/HOSTESS/SERVER** (JUNE 2015- NOVEMBER 2016)

#### **BORNGA KOREAN RESTAURANT**

Alphland Makati Place Mall, Ayala Avenue Extension, corner Street, Makati City Metro Manila Makati, 1209 Metro Manila Philippines