



DOAA MAREI

FIRST SUITE BUTLER

Phone

+966 593 201 155

Email

Doaamarei2021@gmail.com

Address

La palma compound, Al Arid district,
Riyadh - KSA

Summary

People oriented and safety minded professional with 8 years experience providing memorable customer service for VIP guests on domestic and international flights

Skills

Outstanding communication skills

Excellent customer service

Strong attention to details

Hard worker and flexible

Adaptability to change

Positive thinker

Leadership

Teamwork

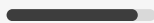
Creativity

Interests

SCULPTURING



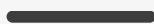
DRAWING



READING



TRAVELING



Language

ARABIC



ENGLISH



FRENCH



Experience

BUTLER

SAUDIA AIRLINES - RIYADH BASE

2019 - PRESENT

Responsible for the quality of the guests experience in first suite, motivating and inspiring my team to deliver an outstanding service to meet our guests satisfaction and to insure safety procedures and safe working practices are adhered to in First Suite class.

Flight Attendant

SAUDIA AIRLINES - RIYADH BASE

2014 - 2019

VISUAL MERCHANDISER MANAGER

LANDMARK GROUP HOME CENTER COMPANY - ALEXANDRIA

2010 - 2014

VISUAL MERCHANDISER COORDINATOR

AMERICAN FURNITURE COMPANY - ALEXANDRIA

2008 - 2010

VISUAL MERCHANDISER

HIGH POINT COMPANY - ALEXANDRIA

2007 - 2008

TRAININGS AND COURSES

BUTLER TRAINING

SAVOY BUTLER ACADEMY - LONDON

OCT - 2019

TOP5 PREMIUM CLASS TRAINING

SAUDIA AIRLINES AND BY YATES + PARTNERS

NOV - 2019

BASIC CABIN CREW TRAINING

SAUDIA AIRLINES in-flight service flight training

NOV - 2014

SAFETY AND FIRST AID TRAINING

By PRINCE SULTAN AVIATION "PSAA"

NOV - 2014

Visual merchandising practical workshop

By Home centre company - DOHA

NOV - 2012

Visual merchandising practical workshop

By Home centre company - DUBAI

MAR - 2013

Customer Relations Course

Communication Skills Course

Time Management Course

EDUCATION

HIGH SCHOOL

ECOLE SAINT JOSEPH D'ALEXANDRIE

BACHELOR DEGREE - FACULTY OF FINE ARTS

ALEXANDRIA UNIVERSITY

PERSONAL INFORMATION

NAME: DOAA HOSNY ELSAYED MAREI

NATIONALITY: EGYPTIAN

DATE OF BIRTH: 01/05/1985

MARITAL STATUS: SINGLE