

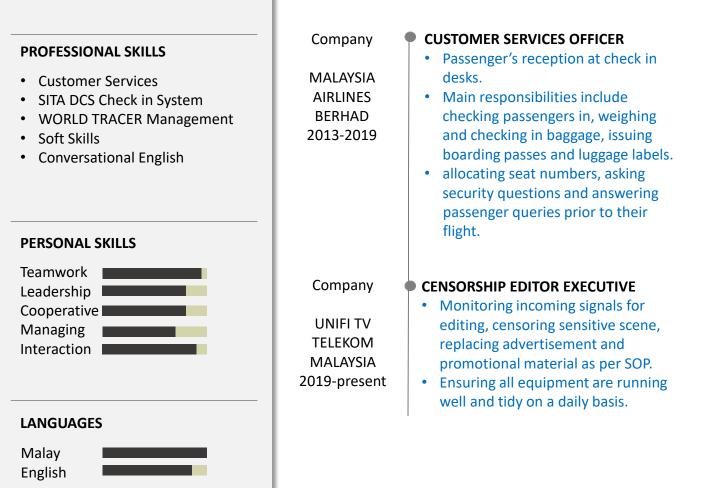
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## OBJECTIVE

- To apply knowledge and gain experience in working environment as well as to improve technical skills and also, to contribute towards company's excellence.
- To build a long-term career in services with opportunities for career growth and to use my skills in the best possible way for achieving the company goals.

## **DZUHA BINTI SHARIFF@GHAZALI**

EDUCATION	
College 2001-2005	<ul> <li>Certificate</li> <li>Sekolah Menengah Kebangsaaan</li> <li>Sultanah Asma</li> </ul>
University 2006-2010	<ul> <li>Diploma Medical Laboratory</li> </ul>
Academy 2013-2014	<ul> <li>Certificate (Malaysia Airlines Berhad)</li> <li>Customer Services Course</li> <li>Customer Services Basic</li> <li>WORLD TRACER Management Basic</li> <li>SITA DCS Check In System</li> <li>Soft Skills Certificate</li> <li>Dangerous Good Awareness</li> <li>Conversational English</li> <li>One World Certificate</li> <li>Airside Safety</li> <li>Human Factor Training</li> </ul>
Academy 2015-2016	<ul> <li>Certificate (Malindo Air)</li> <li>Ground Operation Procedures (Initial)</li> </ul>
EXPERIENCE	
Company	• SUPERVISOR
KIDZANIA KUALA LUMPUR 2011	<ul> <li>Perform variety of attending duties at amusement facility</li> <li>Provide information, option and rules and regulations</li> <li>Monitor activities to ensure adherence to rules and safety</li> </ul>
Company AIRLINK TRAVEL SDN BHD 2013	<ul> <li>MUSLIM OPERATION AND BOOKING (CRUISE)</li> <li>Make booking and confirmation itinerary for customer</li> <li>Make VISA and other documentation</li> </ul>



## REFERENCE

## Syed Ansar Mohamed Kalik Director(Design&Engineering) +60134350644 syedansar 79@yahoo.com

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