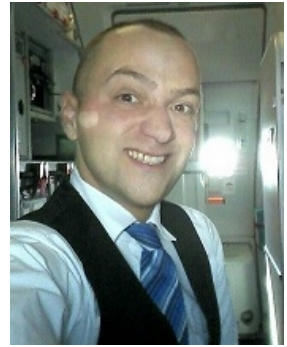


RESUME



PERSONAL DETAILS

- Jano Heine.
- De Billemontstraat 13
2860 Sint Katelijne Waver, Belgium.
- Mobile: +32 (0) 478 46 93 71.
- Skype: janoheine.
- Email: jano.heine@yahoo.com.
- Nationality: Belgian.
- Birth: 15/11/1974, Antwerp, Belgium.
- 170 cm & 60 kilos / 5'7" & 132 pounds.
- Single.

WORK EXPERIENCE

- Senior cabin crew E-145 / Flybmi / Brussels / ceased operations / 2017-2019.
- Cabin crew A-319-320-321 / Avion Express / Munich / acmi / 2017.
- Receptionist / City Hall / Antwerp / temporary contract / 2015-2016.
- Cabin crew A-320 / Smartlynx / Antalya / acmi / 2014.
- Museum host / Muhka / Antwerp / interim basis / 2010-2014.
- Receptionist / Atel / Antwerp / temporary contract / 2008-2009.
- Hotel receptionist / Cammerpoorte / Antwerp / take-over / 2005-2007.
- Train attendant / Thalys / Brussels / summer season / 2004.
- Receptionist / Federal Government / Brussels / temporary contract / 2002-2004.
- Museum host / Rubens house / Antwerp / temporary contracts / 1998-2001.
- Coach attendant / Europabus / Brussels / summer season / 1997.

HIGH SCHOOL DIPLOMA

- A2 Organization assistance.

LANGUAGES

- Dutch: native, French: fluent, English: fluent, German: fluent.
- Greek: proficient, Spanish: proficient.

VARIA

- Able to deal with passengers professionally in a customer facing and sales role.
- Confident swimmer with certificate.
- Numeracy skills such as currency conversions and calculations.
- Valid passport, driver's license with no remarks, blank criminal record.
- Valid EASA medical attestation: fit.
- Valid EASA cabin crew attestation: full training part cc.
- Motivated, enthusiastic, reliable, proactive and accessible.
- Communicative with all cultures, religions, nationalities and ethnicities.
- No tattoos, lenses or body piercings, arm reach of 212 cm.
- Can do attitude, diplomatic, discrete and confidential.
- Good listener, on time, flexible, team spirit and sense of humour.

AT YOUR SERVICE