# MOHD DZULFAHMI BIN IBRAHIM

I want to secure a responsible career opportunity to fully utilize my training, skills and knowledge while making a significant contribution to the success of the company. With strong academic and technical knowledge across information studies, results oriented, organized and motivated in future holds.

I am a customer services oriented, PR Corporate and airline industries.

Recognized as a passionate in researcher, social contributions and attribution.



### **ABOUT ME**

Name: Mohd Dzulfahmi Bin Ibrahim Date of Birth: 13<sup>th</sup> January 1981

Nationality: Malaysian

Address: No.68 Jalan Laman Bakawali

A/3 Kota Seriemas 71800 Nilai Negeri Sembilan Phone: 60192021269

### **EMAIL**

dzulfahmiibrahim@gmail.com

### **PROFESSIONAL SKILLS**

Adobe Photoshop Microsoft Words Power Point Excel

### PERSONAL SKILLS

Leadership Creativity Honest and Reliable Team Building Problem Solving

### **LANGUAGE**

English Bahasa Malaysia

### **EXTRA CURRICULAR**

Malaysia Badminton Championship Malaysia Junior Rugby Team

### **EDUCATION**

## University Teknologi MARA (UiTM)

January 2000 – May 2003. Diploma in Information Studies.

## Sekolah Menengah Kebangsaan Sultan Abu Bakar, Kuantan, Pahang.

1994 – 1998.

Sijil Pelajaran Malaysia (SPM).

Sijil Pernilaian Menengah Rendah (PMR).

## Sekolah Kebangsaan Batu Lapan, Kuantan, Pahang.

1988 - 1993.

Sijil Ujian Pernilaian Sekolah Rendah (UPSR).

### WORKING EXPERIENCE

## AirAsia Bhd 2009 – 2011 AirAsiaX Bhd 2011-2020

Senior Cabin Crew Airbus A320-200, A330-300 Rated

Customer service excellent, First Aid, Disability Equality Training, Crew Resource Management, Dangerous Goods Awareness, Grooming, Image, Flight Time Limitation,

### Malaysia Airlines System Bhd (MAS)

Guest Services Officer. January 2004 – Sept 2009

Excellent and efficient service to passengers at check-in counter, ticketing, arrival and departure processes at boarding gate in accordance to carrier and company standards and SOP.

### WORKPLACE

On-Site – Hybrid

## **REQUESTED SALARY**

RM3,500

### **BODY**

Height: 174cmWeight: 70kg

### REFERENCE

Rozaimy Bin Omar Cabin Crew Executive. AirAsia X Berhad KL International Airport. Sepang, Selangor Office: +60386604660

Mazlan Md Noor Senior Manager Guest Services FOCA. Malaysia Airlines Berhad MAS KL International Airport. Office: +603 7843000

### REFERENCE

Suhaila Binti Hassan Cabin Crew Group Manager AirAsia Berhad KL International Airport. Sepang, Selangor Office: +60386604660

Prof Madya Dr Mohd Sazali Shahibi Dekan Fakulti Pengajian Maklumat Universiti Teknologi MARA UiTM Shah Alam.

Office: +603 7962 2000