

# NURUL ERLISA



## PROFILE

Let me introduce myself, I am energetic, ambitious person who has developed a mature and responsible approach to any task that I undertake, or situation that I am presented with . I am excellent in working with others to achieve a certain objective on time and with excellence.

## Work Experience

- 2020-2021**  
**CUSTOMER SERVICE OFFICER**  
**MALAYSIA AIRLINES**
  - Passenger counter service, passenger handling, announcement, grooming and deportment, checking data, safety check, dangerous goods.
- 2018-2019**  
**TELEMARKETING EXECUTIVE**  
**FACIAL VALET**
  - Answering incoming calls from prospect customer, provide information about product's feature, price etc, making sales phone calls.
- 2017-2018**  
**RETAIL SALES ASSISTANT**  
**VIEHANNA COLLECTION**
  - serving customers and processing sales transactions, restock shelves, resolve customer complaints, and ensure that the sales floor is well-maintained.

## Interest



Photo



Badminton



Diving



Travel



## Contact



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Johor



## Education

ETS TOIEC INTERNATIONAL COMMUNICATION

MARK - 715

Kuala Lumpur

PROFESSIONAL CERTIFICATE CUSTOMER SERVICE & CABIN CREW

MEATECH COLLEGE

Sijil Pelajaran Malaysia

SEKOLAH TENGGU ARIS BENDAHARA



## Languages

• English



• BAHASA

