

SITI NUR ABILAH

Service-driven professional offering more than 4 years of experience in aviation industry. Pursuing a flight attendant duty with a well established airlines.



CONTACT

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☎ (+6018) 369 8982

📍 Kajang, Selangor

EDUCATION

DIPLOMA IN HOTEL MANAGEMENT & CATERING

Politeknik Sultan Idris Shah, Sabak Bernam

(2010-2013)

CGPA 3.62

SMK CONVENT KLANG

Sijil Pelajaran Malaysia

(2005-2009)

3A 3B 1C 1D 1E 1G

SKILLS

Microsoft Office

Proficient in written & spoken - English
& Malay

WORKING EXPERIENCE

FLIGHT ATTENDANT

Malaysia Airlines Berhad, Malaysia | 2018 - 2021

- Able to handle passenger in any situation needed (eg: basic first aid, control passenger's emotional)
- Able to work independently with minimal supervision
- Work as a family in one team to achieve customer satisfaction & company objectives
- Able to adapt in new environment during flying

FLIGHT ATTENDANT

Saudia Airlines, Saudi Arabia | 2015 - 2017

- Rated fleet - Airbus 320/321, Airbus 330/332, Boeing 777-300 & 777-200
- Culture diversity - working with different nationalities
- Comforted and provided reassurance to passenger's during unforeseen or stressful events, such as flight delay

PERSONAL SKILLS

- Working and deal with pressurized situation
- Be a team player
- Flexibility
- Great best customer service
- Communication skill